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|  | FIRE-LINKFIRE SYSTEM FALSE ALARM FORM |

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| ***SITE DETAILS*** |
| ***Company Name*** |  |
| ***Fire Agent Company Name*** |  |
| ***Site Address*** |  |
| ***Suburb*** |  |
| ***Town/City*** |  |
| ***PFA Number*** |  | ***Date:*** |  ***/ /*** |
| ***Time:*** |  |
| ***Zone Affected****Please leave blank if NOT applicable* |  | ***Point Affected****Please leave blank if NOT applicable* |  |
| ***Device Type*** |  | ***Isolation Needed?*** | **[ ]  *Yes*** [ ]  ***No*** |
| ***FALSE ALARM DESCRIPTION*** *Please tick* |
|  |
| ***Cable*** | **[ ]**  | ***Cable Fault Location*** |  |
| ***Smoke Detector*** | **[ ]**  | ***Smoke Detector Fault Cause*** |  |
| ***Heat Detector***  | **[ ]**  | ***Heat Detector Fault Cause*** |  |
| ***Sprinkler***  | **[ ]**  | ***Sprinkler Fault Description*** |  |
| ***Panel*** | **[ ]**  | ***Panel Fault Description and Cause*** |  |
| ***Other*** | **[ ]**  | ***Description***  |  |
| ***MCP*** | **[ ]**  |  |  |

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| ***DESCRIPTION OF PROCESS TO FIX PROBLEM*** |
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|  |
| ***Technician Name*** |  | ***Technician Signature*** |  |
| ***Was cause Unknown?*** | **[ ]  *Yes*** [ ]  ***No***  |

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| ***WHATE TYPE OF FALSE ALARM WAS IT*** |
|  |
| ***Environmental?*** | **[ ]**  | ***Description of Environmental Issue*** |  |
| ***Accidental Human Error?*** | **[ ]**  | ***Reason Why?*** |  |
| ***Malicious Human Interference?***  | **[ ]**  | ***Description of interference*** |  |
| ***Faulty Equipment?***  | **[ ]**  | ***Description of Faulty Equipment*** |  |
| ***Panel*** | **[ ]**  | ***Panel Fault Description and Cause*** |  |
| ***In your opinion will it false alarm again?***  | **[ ]  *Yes*** [ ]  ***No*** | ***If yes, why?*** |  |
| ***Does it need a device change eg: smoke detector or heat detector*** | **[ ]  *Yes*** [ ]  ***No*** | ***Was that done?*** |  |

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| ***FALSE ALARM CLASSIFICATION CODES*** |
| ***1*** | ***External Environment*** | ***4*** | ***Building Usage*** |
| 1.1 | Barbeque or other outside (non-genuine) fire on the premises | 4.1 | Work Process - Aerosol spray (e.g. from painting) |
| 1.2 | Barbeque or other outside (non-genuine) fire in the vicinity | 4.2 | Work Process - Dust or Powder released during work process |
| 1.3 | Genuine fire in the vicinity | 4.3 | Work Process - Fumes from chemicals released during work |
| 1.4 | Fumes from vehicles outside premises | 4.4 | Work Process - Fumes from fumigation activities |
| 1.5 | Lightning | 4.5 | Work Process - Fumes from hot work or machinery released during work |
| 1.6 | Mains water pressure increase | 4.6 | Fumes from food processing (excl. from toasters) |
| 1.7 | Power surge | 4.7 | Fumes from toasters |
| 1.8 | Radio interference | 4.8 | Forklift operation |
| 1.9 | Wind | 4.9 | Fumes from vehicles (vehicle within the building) |
| 1.10 | Unable to classify (with a box to write description) | 4.10 | Steam (e.g. from bathroom, sauna, steam room, boiler) |
| ***2*** | ***Internal Environment*** | 4.11 | Water vapour / mist (e.g. from water blasting) |
| 2.1 | Animals (e.g. insects, birds, rodents) | 4.12 | Smoke from smokers |
| 2.2 | Dirt or Dust | 4.13 | Unable to classify (with a box to write description) |
| 2.3 | Flooding or water leaks | ***5*** | ***Equipment*** |
| 2.4 | High air flow / draughts | 5.1 | Broken pipe |
| 2.5 | Humidity | 5.2 | Call points damaged |
| 2.6 | Pre-flame condition of overheating (Not toaster) | 5.3 | Call point, No glass in box |
| 2.7 | Unable to classify (with a box to write description) | 5.4 | Defect detector - corrosion |
| ***3*** | ***Human Intervention*** | 5.5 | Defect detector – failed head |
| 3.1 | Accidental alarm activation by other than Service Agent | 5.6 | Defect detector - water in detector |
| 3.2 | Accidental alarm activation by Service Agent | 5.7 | Defect fire alarm panel |
| 3.3 | Alarm Activation caused by non-fire related criminal activity | 5.8 | Defect sprinkler head |
| 3.4 | Lights mistaken for fire | 5.9 | Defect system wiring |
| 3.5 | Malicious activation (detector tampered with) | 5.10 | Flat battery |
| 3.6 | Malicious (No sign of fire, no one in attendance) | 5.11 | System water pressure drop |
| 3.7 | Smell of smoke | 5.12 | Unable to classify (with a box to write description) |
| 3.8 | Steam or dust mistaken for smoke | ***6*** | ***Other*** |
| 3.9 | Unable to classify (with a box to write description) | 6.1 | No apparent cause |
|  |  | 6.2 | Unable to classify (with a box to write description) |

***Reason for event: Write in Classification codes from above EG: 1.2***

*1/ Environmental:*

*2/ Internal Environmental:*

*3/ Human Intervention:*

*4/Building usage:*

*5/ Equipment: 6/ Other:*

***Once from is complete please send to:*** ***fire-link@alarmnz.com***

*ALARM NETWORKS Monitoring Ph: 093030303 | Service Ph: 09 303 3033*

*Any queries, please contact: helpdesk@alarmnz.com*